



Oifig an Stiúirthóra Náisiúnta, Acmhainní Daonna

Feidhmeannacht na Seirbhísí Sláinte

Ospidéal Dr. Steevens'

Baile Átha Cliath 8

Office of the National Director of Human Resources

Health Service Executive

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Memorandum

To: Each Member of the Directorate and Leadership Team
Each Assistant National Director HR
Each Hospital Group CEO
Each Hospital Group Director of HR
Each Chief Officer CHO
Each CHO HR Manager
Each CEO Section 38 Agencies
Each Employee Relations Manager
Each Group Director of Nursing and Midwifery
Each Group Director of Midwifery
Each Director of Nursing
Each Medical Manpower Manager

From: Anne Marie Hoey, National Director Human Resources

Date: 1st April 2020

Re: Update on 'Be on call for Ireland'

Dear colleagues

I'm contacting you to give you an update on our 'Be on call for Ireland' campaign, which was launched on St Patrick's Day. The purpose of the campaign is to target health care workers and clinicians not currently working within the health services, in either a public or private capacity, to help the HSE during the current outbreak of COVID-19. To date, over 70,000 people have registered.

'Be on call for Ireland' aims to provide a fast track recruitment process for healthcare workers in a complex and evolving environment. We are working firstly to identify

appropriately skilled individuals for the disciplines where there currently is most need in our Services, i.e. Doctors, Nurses, Medical Laboratory staff, Health-Care Assistants and Ambulance personnel. The prioritisation remains fluid and will depend upon the evolving needs of the Services.

It should be noted that the vast majority of registrations in these priority categories are from individuals who are already working within the Health Services; therefore our initial focus is to concentrate on those who would be new to the Services.

Concurrently, we are finalising the deployment mechanism to allow Services to access those who have been recruited through the “Be on call for Ireland” initiative, and this information will be shared with you shortly.

In the meantime, I would urge you to continue to maximize the capacity of existing staff, including exploring if part-time employees are willing to increase their working hours, and determining if employees/agency staff have skills which can be better utilised in more critical areas. I would encourage you to engage with health workers who you may know that are currently not working, to see if they would be willing to return to work with us during the current outbreak. Finally, I would advise you to maximise agency staff with your existing framework agencies.

I will be in touch with more information on the ‘Be on call for Ireland’ initiative shortly.

Yours sincerely,



Anne Marie Hoey
National Director of Human Resources



“To view the Health Services People Strategy 2019 - 2024 please click [here](#).”

Need information and advice on COVID-19 Go to www.hse.ie/coronavirus